

GCS e-Bulletin January 2010!

Welcome to the first GCS e-Bulletin edition for 2010.

Happy Australia Day for the recent long weekend. We hope you all enjoyed the holiday season and are now ready to tackle 2010 head on.

In 2010 we are looking to further enhance our service offerings and add to the GCS Contractor Care Programme. Our contractors' honest suggestions are what help make us a better agency and we would like to thank everyone who has provided us with feedback in the past.

We would like you to tell us what you find most important in a great agency. **Sarah Carcour** is awaiting your suggestions on (03) 9347 3055, or by email at: contractor_care@gcsgroup.com.au.

GCS' Update

The Australian IT Market has shown significant growth in the last couple of months with a similar outlook forecasted for the rest of 2010.

We are seeing an increase in demand for both permanent as well as contract recruitment due to confidence increasing in the market and positive economic growth forecasted.

Many new projects that were put on the back burner now have approval, hence the increase in demand for resources such as *Project Managers, Project Analysts* and *Business Analysts*.

Many companies are now seeing an even greater importance in strengthening their Risk teams which means *Security/Storage Engineers* are also in very high demand.

Strong candidates in key skill areas are in demand and becoming harder to source and secure. Some of these skills sets include *Test Managers, Change Managers, Developers* including *Java / Websphere* and *SAP including BI/BW*.

Super going Monthly

GCS is proud to announce on 1 January 2010 monthly superannuation payments commenced for all contractors. (This includes both the mandatory Superannuation Guarantee Contribution (SGC) and Salary Sacrifice.)

By law GCS is obligated to make one payment per quarter. However due to the many requests, GCS has now implemented this new payment arrangement for the benefit of our contractors.

e-Bulletin Update

You will notice throughout 2010 our e-Bulletin will evolve to ensure we continue to provide our contractors with the most relevant and up-to-date information.

Have your say

If you would like to voice your suggestions for GCS' 2010 e-Bulletin editions, please complete our [feedback form](#).



5 Minutes with Cheryl!

GCS is proud to introduce Cheryl Zambitoglou. Cheryl is new to GCS, however has already established a strong partnership with us.

Current project you are working on?

"I am currently working at the NAB on a project called edecision2 Release 1. The project objective is to implement a fully automated loan application to enable a fully automated fulfillment process for home loans for the NAB Broker Business.

My role on the project as an Instructional Designer is to build, develop and write all training material for all our impacted audiences, co ordinate all training sessions and stakeholder engagement to identify training requirements."

A snapshot of your background & skills?

"My experience ranges from working on projects within the communications, training and change management areas to working in retail and in various training roles I started back at NAB in October, 2009 as a contractor and this is my first contracting role which I am enjoying."

Key career highlight / achievement?

"Being part of a large project which developed a new product to our high net worth clients and being part of multiple releases to see this product evolve to its current success in the market place today. The biggest highlight for me personally was to deliver the change, write the communications and train the impacted audiences and taking them on a journey with the project to embrace the changes."

Your tips on cultivating a successful business culture?

"Open, honest and transparent communication which provides trust and enhances all working relationships to go forward in the same direction."

Your thoughts on GCS?

"I have found GCS to be very supportive to me. Nothing is too much trouble and you feel they always have your best interests at heart. A very professional team."

If you were stuck on a deserted island, what 3 things would you wish you had?

"Lots of Food/Drink, Lots of Friends and Lots of Maids so we would not have to do anything but have a great time."

Your personal motto / favourite quote?

"People may forget what you said but will never forget how you made them feel."

Contacts at GCS

Christine Hogan – GCS Contractor Care Manager – will be on leave from *Friday 5 February* through to *Friday 5 March* inclusive.

If you have any queries regarding your renewal, please contact **Marie Karabatosos** on 9347 3055.

For all other Contractor Care matters please contact **Margaret Lander** on 9347 3055 or email: contractor_care@gcsgroup.com.au.